epMotion®

epMotion Performance Plans
epMotion and its dispensing tools are precision instruments. As such, they should be regularly maintained and calibrated, which will help ensure continuing high accuracy, precision and reproducibility.

With our Performance Plans options we help you maintain premium performance of your epMotion over an extended period of time. Our qualified service technicians will take care of your instrument.

Our Certification Services include all function tests, calibration and adjustment services needed for Installation and Operational Qualification (IQ/OQ) of your instrument.

Dispensing Tools Calibration
Calibration of the dispensing tools are based on ISO 8655, supporting your GLP documentation.

IQ/OQ Services
Installation Qualification & Operational Qualification services assure that instrumentation is installed and running according to manufacturer specifications. IQ/OQ documentation is supplied to help prepare for quality and regulatory audits.

■ ADVANCED MAINTENANCE
Preventive maintenance service to meet manufacturer specifications

■ ESSENTIAL CHECK
Check of all fundamental functions of the product

Keep your process in motion!
## epMotion Performance Plans

<table>
<thead>
<tr>
<th>Performance Plans</th>
<th>ESSENTIAL CHECK</th>
<th>ADVANCED MAINTENANCE</th>
<th>PREMIUM SERVICE</th>
<th>Installation Qualification (IQ)</th>
<th>Operational Qualification (OQ)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group 1 – epMotion 5070</td>
<td>0082030013</td>
<td>0082030014</td>
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</tbody>
</table>

### Cleaning and Maintenance
- Cleaning of housing/accessories
- Checking epMotion for external visible damages
- Exchange of CAN bus cables/O-rings of dispensing tools
- Software update

### Functional Check
- Instrument set-up, initial operation, instruction of user
- Tip ejector, level sensor and carrier
- Barcode Scanner with epBlue™ ID
- Thermal modules and vacuum chamber
- TMX module/TMX module with Magnetic Finger module
- UV light/CleanCap (HEPA Filter)

### Memory
- Evaluation of stored data

### Verification
- Calibration/adjustment of level sensor and carrier
- Calibration/adjustment of vacuum chamber and modules
- Verification of operating parameters acc. to specifications

### Documentation
- Check List provided
- Dated service sticker to confirm Eppendorf service
- IQ Report and Certificate
- OQ Report and Certificate

### Additional Information
- Application Support visit if needed
- Travel not included, included, included, included, not included
- Time/Labor included, included, included, included, not included
- Additional parts not included, included, included, not included, not included

### Additional catalog numbers for combined Installation and Operational Qualification (IQ/OQ) and GxP services are listed below.

<table>
<thead>
<tr>
<th>Field Service Only</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advantage OS</td>
</tr>
<tr>
<td>5070</td>
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<tr>
<td>5073</td>
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<td>5075</td>
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</table>

Advantage OS
An easy-to-use value packaged service option to help plan in advance and protect the system. Advantage OS provides parts, labor, and travel for 2 visits; an Advanced Maintenance and a single repair visit within the year.

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www.eppendorf.com/epServices