



BioFlo[®] 120

BioFlo 120 Performance Plans

Bioprocess systems include several sophisticated technologies. Peak performance requires smooth interplay of the subsystems and fully functioning consumable parts. Regular maintenance by qualified engineers helps to ensure reliable operation, while deferring it can cause unreliable results, expensive repairs, and prolonged downtime.

The Eppendorf BioFlo 120 offers simplicity and ease of use, without sacrificing capability. No matter if you are in an academic, governmental or industrial research setting, or

working with bacteria, yeast, fungi, mammalian, insect or plant cells, the BioFlo 120 is an attractive solution to meet your needs. It features an extensive range of glass and BioBLU[®] Single-Use Vessel options (250 mL – 40 L).

Eppendorf Bioprocess Performance Plans help you to maintain the optimal performance of your equipment over years of frequent use.

**Bioprocess maintenance —
see the advantage!**

eppendorf

Performance tested on

Model: _____

Serial no.: _____

Serviced by: _____

Service no.: _____

Next service: _____

Date: _____

epServices
for premium performance

BioFlo® 120 Performance Plans

Service Operation	ESSENTIAL CHECK	ADVANCED MAINTENANCE	PREMIUM SERVICE	Installation Qualification (IQ)	Operational Qualification (OQ)	IQ/OQ
Catalog Number	0082140043	0082140044	0082140045	0082140047	0082140048	0082140049
External Inspection and Maintenance						
Check installation environment	■	■	■	■		■
Verify utility connections	■	■	■	■		■
Inspect addition pump heads and motors	■	■	■	■		■
Inspect motor cables and sensor cables	■	■	■	■		■
Check vessel for damage	■	■	■	■		■
Internal Equipment						
Check motor and bearing housing for speed and operation*	■	■	■		■	■
Rebuild bearing housing		■	■			
Replace o-rings, gaskets, washers, and ferrules		■	■			
Inspect cooling valve	■	■	■			
Inspect gas sequencing valves	■	■	■			
System Checks						
Calibrate pH and DO loops with simulator	■	■	■	■	■	■
Check gas flow and mixing	■	■	■			
Verify motor speed*	■	■	■	■	■	■
Verify temperature	■	■	■			
Perform test run*	■	■	■	■	■	■
Check for latest firmware revision	■	■	■	■	■	■
Documentation						
Check list provided	■	■	■			
Dated service sticker to confirm Eppendorf service	■	■	■	■	■	■
IQ report and signed documentation				■		■
OQ report and signed documentation					■	■
Supporting Information						
Travel	not included	not included	included	included	not included	included
Time/Labor	included	included	included	included	included	included
Additional parts	not included	not included	included	not included	not included	not included

Note: For customers using BioBLU Single-Use Vessels please select the Essential Check only. Please contact your local Eppendorf representative for other service contract options.

* Customers using single-use vessels must provide a vessel for these tests.

Advantage OS

Description	Catalog No.
BioFlo 120	ADSERV-120

Advantage OS

An easy to use value packaged service option to help in advance and protect the system. Bioprocess Advantage OS provides labor and travel for up to two visits; an Advanced Maintenance and a single repair visit within the year. The plan also includes the Advanced Maintenance parts kit and a 20 % discount on parts utilized on a repair visit.

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